



Dear Customer,

Homewood Disposal Services is committed to continuing quality solid waste collections for the communities we serve. In response to the latest coronavirus (COVID-19) information from the Centers for Disease Control and Prevention (CDC) and other relevant federal, state and local agencies and experts, we are taking steps to help prevent the spread of the virus.

The safety of our employees is our first priority; therefore, we are requesting that our communities assist us in protecting our workers with a special alert notifying your residents concerning the collection of bulk items along with additional garbage placed outside of the homeowner's cart or refuse container. We are asking residents to only place garbage generated during the week in their refuse cart or container. While most solid waste service companies are suspending collections of bulk items, Homewood Disposal Service is NOT suspending the collection of bulk items at this time. We are requesting all households to temporarily refrain from placing any bulk items or refuse outside of the cart out for collection.

As of today, we have not experienced any significant shortage of drivers or recycling center employees due to COVID-19. As noted in my letter from March 18th, certain measures may have to be taken in order to remove all garbage from residences if we reach a severe worker shortage. Please understand that there <u>may</u> be further changes to your curbside solid waste services as the COVID-19 pandemic impacts our company over the coming days/weeks.

Please note that there will be no residential service interruptions for residents who are past due on their invoices (individually billed communities) during this crisis.

Homewood Disposal is scheduled to begin yard waste collection beginning April 1. Electronic waste collections will continue for residents who schedule a special pick-up. Recycling collections remain uninterrupted, and residents are reminded to place recyclables in their designated cart/bin and NOT in plastic bags.

As we continue to provide our critical solid waste and recycling collection, disposal, and processing services, the health and afety of our employees, customers and communities will remain our highest priority.

Frank Hillegonds Municipal Manager